# TRACEABILITY IN FOOD FOR SUPPLY CHAINS

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Abstract: Supply Chains present many research challenges in Computing, such as the modeling of theirs processes, com-

munication problems between theirs components, logistics and processes management. This paper presents a supply chain traceability model that relies on a Web service-based architecture to ensure interoperability. Geared towards assisting quality control in the agricultural domain, the model allows to trace products, processes and services inside chain. The model has been validated for real life case studies and the Web service

implementation is under way.

## 1 INTRODUCTION

A supply chain is a network of retailers, distributors, transporters, storage facilities and suppliers that participate in the sale, delivery and production of a particular product (Kumar, 2001; Min and Zhou, 2002; Castro et al., 1998). It is composed of distributed, heterogeneous and autonomous elements, whose relationships are dynamic.

Figure 1 presents a basic example of the milk supply chain. Starting from a product (input) – (Milk 1) – it produces another product – (Cheese), going through transformations, storage and transportation steps. The figure shows units of Production (Milk Producer 1 and Dairy 1), Transportation (Transp1, Transp2 and Transp3) and Storage (Warehouse 1 and Supermarket 1). Any supply chain can be represented by a directed graph which has at least one source – e.g., (Milk Producer 1) and one sink (Supermarket1). The figure also shows a back arrow, representing a return flow, in which some outputs of a chain can be used as inputs of the same or other chains – e.g., milk overflowing from vats can be used to enrich food for the animals at the farm.

Traceability in food supply chains is gaining importance everywhere all over - be it to feed humans, plants or animals. The food industry is investing massively in issues involving health – e.g., safety, storage, manipulation and composition of products. In this kind of chain, geographic factors play a major role, having direct impact on supply chain specification and on product quality.

In particular, meat supply chains have attracted attention from all over the world, with the appearance of the Creutzfeldt-Jacob Disease (also known as the *mad* 

cow disease). New devices have been devised to tag animals, and special hardware and software systems keep track of specific events in the animal's life. The emphasis, however, is on constructing such devices. What is needed is a generic computational infrastructure to support traceability in a general way.

In Computer Science, supply chain traceability management involves many challenges, such as capturing, identifying and storing relevant events, managing associated constraints, analyzing the interaction of actors in a chain, monitoring negotiation protocols, and many others. Though some of these computing issues are studied in the context of supply chains, food supply chain traceability is still a relatively new field in Computer Science. One possible reason is the complexity of such chains, involving tens of companies potentially distributed all over the world, with distinct work procedures and culture. Another problem is the multidisciplinary nature of such research.

This paper contributes to solving this problem, by presenting a traceability model for agriculture supply chains. This model is based on two main concepts: (1) using distributed repositories to store sets of records concerning specific events along a given food supply chain; and (2) defining Web services to access these repositories, thereby transforming the problem of traceability derivation into that of performing a set of service invocations.

This paper is organized as follows. Section 2 contains basic concepts and related work. Section 3 introduces the traceability model. Section 4 presents the architecture that supports the model. Section 5 describes implications for expanding the basic scenario. Section 6 concludes the paper.



Figure 1: Basic example: the Milk Supply Chain.

### 2 RELATED WORK

# 2.1 Supply Chains and Base Model

An agricultural supply chain is composed of all the activities that occur from the production to the final consumer. The flow inside of the chain is subject to several controls, for example, if the production process is harmful to the environment or if there is use of genetically modified substances (e.g., (Lewis, 2004)). Such controls must be enacted at all phases within the chain, complicating its monitoring.

Our work is based on a general model (omitted, 2004) composed of the following basic components:

- Actors: software or humans that interact with the chain:
- Production: encapsulates productive processes, obtaining products from raw materials and inputs.
- Storage: stores products and raw materials.
- Transportation: moves products and raw materials between production and/or storage components.

Chain dynamics are modeled by: Regulations, Contracts, Coordination Plans and Summaries. Regulations are restrictions imposed at several phases of the chain. Contracts are agreements between trading partners. Coordination Plans are directives that describe chain execution, coordinating the interactions between its components. Summaries are elements introduced for traceability and auditability. This paper is concerned with traceability issues, detailing the summaries (Section 3.2) and the related repositories.

## 2.2 Traceability

Traceability is a concept that involves several types of activities and refers to the ability to describe and to follow the life of a conceptual or physical element, preserving its identity and its origins. In database systems, traceability is associated with execution of transaction logs. In software engineering, it is related to all phases of software development from the requirements to the final product. It is also present in fault tolerance studies or in system auditing.

Most scientific papers on agricultural traceability ignore implementation aspects. They are concerned with logistic (Thomas and Griffin, 1996) and strategies of chain execution (Guiffrida and Nagi, 2006) or certification (Stock, 2004) or (Smith et al., 2005).

These papers center on the business at hand, and computing issues are not treated at depth.

More recently, work has appeared concerning a computer science perspective – e.g., (Bello et al., 2004) or (Cimino et al., 2005). The first proposes a distributed collaborative information system that uses XML for representing data and Web Services to interface distinct suppliers which communicate through a HTTP protocol. The second describes a traceability system that supports exchanging documents between several units of the supply chain. It uses ebXML (Electronic Business using eXtensible Markup Language), a set of specifications that enable companies to conduct business over the Internet.

According to (Opara, 2003), there are seven important elements in agricultural traceability: product, process, genetic constitution, inputs, disease, pests and measurement traceability. Many of these factors are associated with geographical coordinates. Thus, information about the place where a given event occurred can be determined. As a consequence, additional information can be derived - e. g., associated with cultural aspects, which may influence food preparation and preservation.

Geographical traceability is defined as the result of the association of geographical information to data used in a traceability scheme. Geographical information is important for quality, because it allows to determine production standards depending on the environment. In most food traceability studies, however, geographic location is not stored. Rather, it is derived from chemical analysis of the products. Very few initiatives fully explore the use of coordinates. An example is the GeoTraceAgri (Debord et al., 2001) european project, where geographic coordinates are the prime element for traceability studies. As will be seen, our model also relies on this information.

#### 2.3 Workflows and Web Services

In our work, processes within a chain are modelled as workflows, in which an activity can encapsulate other activities. A workflow represents the automation of procedures where documents, information or tasks are passed between participants for executing a certain action according to a defined set of rules (Hollingsworth, 1995).

Figure 1, the basic supply chain, can be seen as a workflow where each box denotes a production element (e.g, *Dairy*), a *Transportation* element

or a *Storage* element. Each box comprises a wide range of activities that occurs within the supply chain. The *Dairy* can furthermore encapsulate another chain (workflow).

In our architecture, each workflow activity may be considered as invoking some sort of Web service. Web Services are self-describing and modular business applications that provide business logic as services over the Internet through standards-based interfaces and Internet protocols (e.g. HTTP) with the purpose of finding, subscribing and invoking those services (Nagappan et al., 2003; Alonso et al., 2004). These standards include XML (Extensible Markup Language), SOAP (Simple Object Access Protocol), WSDL (Web Services Description Language) and UDDI (Universal Description, Discovery and Integration). Web Services facilitate the communication between distinct applications (using different languages) and platforms.

Our proposed architecture has Web Service-based interfaces for providing the communication between chain elements. Moreover, as will be seen, the traceability model is also enacted via service invocation and composition.

#### 3 THE TRACEABILITY MODEL

#### 3.1 Model Overview

Our traceability architecture is concerned with recording relevant events that occur within the flow of products of an agricultural supply chain. Those events are incrementally registered in summaries (Section 3.2) that are stored in a number of interlinked repositories (Section 3.3).

Let us introduce our three main summaries (Product, Process and Service) via our running example. Consider again Figure 1 and the cheese making process. This process demands a certain amount of milk, coagulating agent and salt. At the Dairy, those ingredients are mixed and undergo the process that produces cheese. Each ingredient has its own Product Summary. For instance, the milk summary stores information that allows discovering among other things where and when the milk was produced, if any milk cow received certain undesirable substances (a drug, a vaccine). The production process itself has several stages, such as: curd formation, cutting, cooking, draining and knitting the curds, salting, pressing and curing. Although this process applies to most kinds of cheese, there are variations for each kind of cheese and each process occurs under distinct condition. The information about each instance the cheese making process (ingredients and specific conditions) is stored in a Process Summary.

The cheese making process produces two distinct products: cheese and whey. These products may be used by other production processes. Thus, it is necessary to create a specific product summary for each product. Finally, the cheese may be transported to a grocer and the whey to an animal food industry, where they may be stored. Thus, there is a Service Summary associated to each transportation and storage step.

#### 3.2 Summaries

A Summary is a sequence of records that, similar to a database log, describes events of a supply chain. There are three kinds of summaries:

- Product: it records the sequence of events that happen along the life of a product, from its creation to its final consumption. A product is anything that is directly or indirectly consumed by human beings. It is subject to several constraints e.g., legal, health, cultural.
- Process: it records the details and the phases of the production process of a product. A process is any activity that transforms a set of inputs into one or more different products. For instance, in a dairy, cheese production uses milk coming from several milk producers.
- Service: it records information about a service. A service is any activity that may influence a product, without transforming it, e.g. the transportation of a product from a place to another, or product storage.

#### 3.2.1 Product Summary

Figure 2 presents a general view of a Product Summary record, illustrating its links to other data sources (repositories or other summary records).

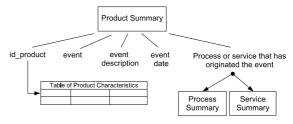


Figure 2: Product Summary Record: General View.

The field "id\_product" uniquely identifies the product instance. The "events" field refers to phases of the supply chain, such as creation, storage, packing, replicating, mixture, consumption etc. Events are described by "Event description". The field "process

or service that has originated the event" is a pointer to a record in the Process or Service Summary that describes the process or service which originated the event

Records in the Product Summary refer to specific instances of a product. This summary is complemented by a table (Table 1) that defines the properties of an instance of the property product. Each property is defined as a record composed of three fields, similar to a RDF description: "id", "property name" and "value". "Id" is the product identifier. "Property name" specifies the name of the property. For example, the product instance identified as Cheese-Prod (Table 1) has the following properties: productsrep, quantity, validity date and shape. The value of each property is specified by the field "value" (e.g. the value circular for property shape and value MC for property productsrep, indicating that the instance is of generic type "Minas", a Brazilian Cheese). This table allows managing products with distinct properties – here milk has three properties and cheese has four.

Table 1: Table of Product Characteristics.

Table of Product Characteristics				
id	Property name	Value		
MilkProd	productsrep	MilkA		
MilkProd	quantity	10000		
MilkProd	validity date	10/06/2006		
CheeseProd	productsrep	Minas		
CheeseProd	quantity	2000		
CheeseProd	validity date	12/02/2006		
CheeseProd	shape	Circular		

## 3.2.2 Process Summary

Figure 3 presents a general view of a Process Summary record. Similar to what occurs with product instances, records in Process Summaries are instances of more general process descriptions stored in the process repository (see Section 3.3).

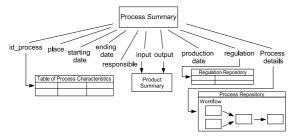


Figure 3: Process Summary Record: General View.

The "id\_process" field identifies a process instance. Every time a process is executed, a new instance is generated. The "place" field indicates the geographical coordinates of the place where the process is executed; the "duration" of the process is a time interval characterized by two timestamps: process be-

gin and process end; "responsible" indicates the entity (human, software or machine) in charge of the process; "production date" is the date in which the process created a product. The "input" field indicates the raw materials that are required for producing that product (e.g. those produced in other supply chains). This field can be empty, indicating the initial point of the supply chain. The field "output" contains one or more identifiers of the products that are produced by the process; "regulation" contains references to the norms or conditions that are followed by the process; "process detail" points to a workflow stored in the process repository which presents details of the process (see Section 3.3). A workflow activity can refer to other processes in a more detailed level and indicate transportation or storage phases. If a workflow encapsulates other more detailed workflows, additional records will be stored in the Process Summary, refining the process activities. This feature allows to record process execution in several granularity levels.

The Process Summary is complemented by a table that defines the characteristics of an instance of the process. This table is similar to the product characteristic table (Table 1) - e.g, containing properties important for quality control.

#### 3.2.3 Service Summary

Figure 4 presents a general view of a Service Summary record. A service can be classified as Transportation or Storage.



Figure 4: Service Summary Record: General View.

A Service Summary record is identified by a key composed of four fields: "id\_service", "id\_product", "place" and "event". Each record is related to an event that happens while the service is carried out – e.g., the loading or unloading of products (during transportation or storage). The field "id\_service" indicates that a record is related to a specific service. "Amount" indicates the loaded or unloaded quantity; "id\_prod" identifies the product that is the target of a service; "rep\_service" makes reference to a record of the Service Repository. "place", "duration" and "responsible" are analogous to the fields of the Process Summary.

The Service Summary is complemented with a Displacement and a Storage table. The Aisplacement table, illustrated in Table 2, describes an itinerary for each instance of a transportation service. This table has the following fields: "id\_service", "description", "itinerary", "company" and "regulation". "Id\_service" is the related service identifier. "Description" describes the service carried out. "Itinerary" stores the trajectory of that transportation service: triples  $(x_i, y_i, t_i)$  where  $(x_i, y_i)$  are geographical coordinates and  $t_i$  the time when the transportation service passed by that place. "Company" makes reference to an enterprise, whose description is stored in the Participant Repository. "Regulation" contains references to the norms or conditions that are followed by the service in this itinerary.

Table 2: Displacement Table.

Displacement						
id_service	Description	Itinerary	Company	Regulation		
Stransp1	milk transport from producer1 to the dairy1	$\{(x_1, y_1, t_1), (x_2, y_2, t_2)\}$	Part_Transp1	R1		
Stransp2	cheese transport from dairy1 to the warehouse1	$\{(x_2, y_2, t_3), (x_3, y_3, t_4)\}$	Part_Transp2	R1, R2		
Stransp3	cheese transport from warehouse1 to the supermarket1	$\{(x_3 y_3 t_5), (x_3 y_3 t_6)\}$	Part_Transp3	R3		

The Storage table, see Table 3, contains details on instances of storage services. This table presents the following fields: "id\_serv", "company" and "regulation". "Id\_serv" refers to the service. "Company" makes reference to an enterprise that is carrying out the storage. "Regulation" contains references to the norms or conditions that are followed by this enterprise in performing this storage service.

Table 3: Storage Table.

Storage				
id_serv	company	regulation		
St1	Part_wh1	id_r1		
St2	Part sm1	id r4		

#### 3.3 Repositories

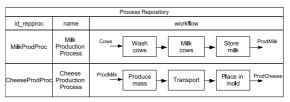
Our model relies on six types of distributed repositories: Product, Process, Service, Regulation, Participant and Summary Repositories.

Product Repositories store generic descriptions of products that are used or generated along the supply chain. A product can belong to distinct chains. For example, the product "Minas Cheese" has a unique generic description for all chains which is instantiated every time a product of this type is produced (see Section 3.2.1).

Process Repositories store descriptions of the processes that generate or transform products along the chain. These processes are stored as workflows and define the sequence of activities needed for the production of a specific product. Table 4 illustrates the

records stored in the repository for the example of Figure 1. The first row concerns a cow milking process and the second shows details of cheese production in the *Dairy*.

Table 4: Process Repository.



Service Repositories store the description of services – Transportation and Storage – that are provided by a chain's participants. Participant Repositories store descriptive data on the chain's participants - e.g, information on a transportation or a production company. Regulation Repositories contain the regulations for quality control in processes and services. Summary Repositories store summary records previously described and are of three kinds: Product, Process and Service.

## 4 ARCHITECTURE

This section shows the architecture (Figure 5) that supports our traceability model. The figure is composed of three layers, to help explain the underlying concepts: repository layer, summary layer, and summary manager layer. All layer components are encapsulated by Web services.

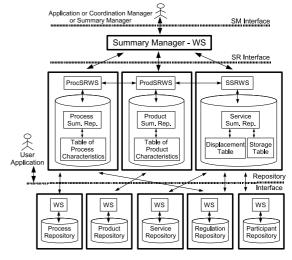


Figure 5: Proposed Architecture.

Traceability processing involves queries and updates to Repositories. It is performed via external requests to the Summary Manager Web Ser-

vice (SMWS). This service provides an interface (SM interface) that allows client applications (a summary manager, a coordination manager or a specific software) to interact with the summary repositories. Through this service, a client application can request queries or update the summaries and related tables with information generated along the supply chain. The figure also shows that several SMWS may exist (for a fully distributed summary management scenario). This service forwards the appropriate requests (queries and/or updates) to the summary layer, which may need to forward part of these requests to the repository layer. Repositories in this layer may also be updated or queried directly by external applications.

The figure separates summary concerns from the rest – thus, Summary Repositories are treated apart. The bottom layer encapsulates access to five repositories via five distinct Web services, that respectively receive requests to Process, Product, Service, Regulation and Participant Repositories.

The Summary layer merits a lengthier explanation. It is composed of three Web services, Proc-SRWS, ProdSRWS and SSRWS, respectively encapsulating access to Process, Product and Service Summary Repositories and associated tables. The figure shows that the interface of ProdSRWS accepts requests from the Summary Manager Web service, and may interact with SSRWS and ProcSRWS (i.e., it can send requests to these services as well as provide answers to them). In other words, the Product Summary Repository Web Service is a central piece in traceability processing. The other two summary repository services (ProcSRWS and SSRWS) cannot interact with each other, exchanging data and requests only with the Summary Manager service, ProdSRWS and the Repository services. The reason for these design decisions is based on the fact that Product Summaries centralize event recording – thus, Process and Service Summaries are to some extent dependent on Product Summaries.

Though the figure shows only one repository of each kind, repositories are in fact distributed. In this case, we assume that the figure elements are replicated for each site. Distribution does not mean that all elements of the figure appear at every site. Rather, it provides a logical overview of communication among Web services and application. Moreover, traceability management must always depend on the Summary Manager service (SMWS). Thus, to improve performance, our distributed architecture relies on several SMWS, one for each site containing summary repository data. These services interact with each other and manage the access to related Product, Process and

Service Repository services.

Distribution also raises issues such as access authorization, replication, and integrity control, which are beyond the scope of this paper. For our purposes, it is enough to state that interactions mediated via a given Summary Manager service must conform to network domain constraints. We say that two summary repositories belong to the same domain when they have mutual access authorization. The question about domain is related to the distributed environment where the repositories are stored. The interaction between repositories in distinct domains is accomplished through Summary Managers like can be seen in Figure 6. In these cases, a Summary Repository communicates with its Summary Manager to request a query. The Manager interacts with the Summary Manager of the other domain, which performs the query on "its" summary repository and returns the response.

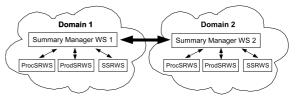


Figure 6: Example: interaction between domains.

Let us now illustrate Web service interactions, starting with a non distributed scenario. Consider a request R1 made to service SMWS1 to know when a given process finished producing product instance Cheese1. This is executed as follows. SMWS1 is "responsible" for interacting with three summary services - ProcSRWS1, ProdSRWS1 and SSRWS1. It sends a request to ProdSRWS1 with input parameters "id\_product = Cheese1" and "event = creation" (see Figure 2), requesting as output "production\_date" (see Figure 3). First, ProdSRWS1 finds out which process instance was responsible for creating Cheese1 (suppose "process\_id = pr\_ch1"); next, ProdSRWS1 will request from ProcSRWS1 the production date, of "pr\_ch1", the desired date for R1. Repository updates can also be processed in a similar way – e.g., the insertion of a record in a product summary repository requires communication of ProdSRWS1 with Proc-SRWS1 and SSRWS1 (to ensure appropriate pointers to valid service or process records) and also with the Web service encapsulating the Product Repository (again, to ensure validity of the "id\_product" field see Figure 2).

Another example query and updates. This example is based on the following query: find the company name that carried out the transportation service of product P from dairy  $(x_1y_1)$  to warehouse  $(x_2y_2)$  and the date of this transport event. The user appli-

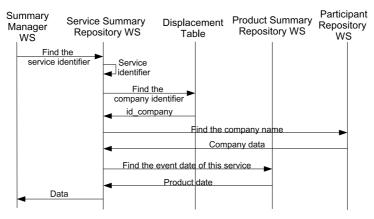


Figure 7: Example: activity sequence.

cation requests this operation from the SMWS. Figure 7 shows the activity sequence diagram for this query. The SMWS interacts with the Service Summary Repository Web service (SSRWS) which finds the service identifier. Within this service, the company is found via the displacement table. Given the company identifier, the SSRWS poses a request the Participant Repository WS to find the company name. To find the event date of the service, the SSRWS accesses ProdSRWS (Product Summary Repository Web Service) using the product and service identifiers. Date and company name are forwarded to the SMWS and returned to the user application.

The use of Web Services for the communication between the summary manager and the many repositories facilitates the management of traceability data and provides interoperability for distributed and heterogeneous environments.

# 5 EXPANDING THE BASIC SCENARIO

We used the simplified milk supply chain, illustrated in Figure 1, as a basic scenario to explain our model. However, real life scenarios are more complicated. Some examples are:

- a supply chain can generate more than one product. In this case, the chain specification would present bifurcations.
- a chain component can have more than one supplier providing inputs at the many points of the chain.
- a chain component can interact with more than one business partner, generating load/unload events in many points of the chain.

Figure 8 illustrates the scenario where these cases can be seen. This scenario shows the creation of two

products at Dairy1: *Cheese and Bottled Milk*. Cheese production uses milk from two suppliers (*Milk Producer 1 and Milk Producer 2*) and the production of bottled milk uses milk from three suppliers (Milk Producer 1, 2 and 4).

The situation where a production component has several suppliers causes complications when there occurs a mixture of the products. This case happens in Figure 8 at *Transp1* that is responsible for the shipment of the products *Milk1* and *Milk2*. Suppose these products are mixed in *Transp1*'s truck container. This generate a mixture event, recorded in the process summary as a virtual "mixture process". The output of this process is a new product (*Milk3*), added to the product summary.

An analogous problem occurs when *Transp4* delivers parts of the same lot of bottled milk to distinct warehouses (Warehouse1 and Warehouse2). The original bottled milk unit is dismembered and becomes different products that need to be traced separately.

The multiplicity of loading and unloading points demands the management of distinct granularities of a product. For example, a truck can transport and unload lots of the same product in several places. Each of these lots must generate a summary record to allow its traceability along the chain. Granularity can go down to a very refined level (e.g, a package belonging to a lot). Sometimes, it may even be necessary to trace a milk package from its lot to a barrel of milk.

#### 6 CONCLUSIONS

Supply chains present many research challenges in Computing. This paper proposed a traceability model for agricultural supply chains. It allows to follow the life of a product at distinct granularity levels, through distributed summaries and repositories. The

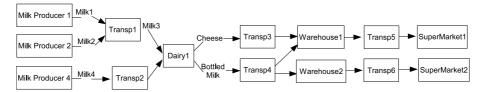


Figure 8: Example Scenario.

model proposed was evaluated for different chains for specific scenarios.

This paper differs from most related work by the level of detail concerning storage aspects and the use of spatial data in repositories and summaries, increasing the number of traceable entities and facts. Moreover, it provides a Web service based infrastructure to allow interactions among repositories. The use of Web services increases flexibility in chain event management and facilitates traceability processing.

Ongoing work includes the use of real chain data, and service implementation. We adopted XML standards and services are being implemented using the Java language and PostGIS database.

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